

Item 11: Member Questions and Answers

<p>11.1</p>	<p><b>Question from Councillor Amin Rahman</b></p>	<p>Can the lead member update the chamber on progress with the council's accounts? These were left unsigned for the past 6 years under the previous administration.</p> <p><b>Response</b></p> <p>Both external audit firms KPMG and Deloitte attended Audit Committee in January 2023 to provide an update on progress on the audits of the Council's prior year accounts. KPMG stated that all outstanding issues pertaining to the 2016/17 and 2017/18 audit certificates had been largely resolved with just a couple of items to clarify on the council's Letter or Representations before these are agreed. It is expected that the certificates will soon be issued for both those years. Deloitte issued draft audit opinions for the 2018/19 and 2019/20 accounts at Audit Committee and stated that there were a handful of outstanding items to be resolved before they would be able to sign off the audit. Officers continue to work with Deloitte to progress these issues and a few subsequent new items raised by the auditors since the Audit Committee meeting. Deloitte have also requested an enhanced Letter of Representation for both financial years from the Council, including presenting these to Audit Committee, and the requirements for providing these additional assurances are currently being worked through. Deloitte have confirmed that the audits for 2020/21 and 2021/22 will not commence in earnest until the prior year's accounts are signed.</p>
<p>11.2</p>	<p><b>Question from Councillor Asma Begum</b></p>	<p>What are the Mayor and Lead Member's plans in respect of the LIF programme of activities which have been identified for local investment by local residents, particularly on the Isle of Dogs which has undergone significant population increase and is in much need of relevant infrastructure?</p> <p><b>Response</b></p> <p>The council is currently reviewing how it uses available funding to best deliver infrastructure, housing and other improvements to benefit local people and support delivery of the Strategic Plan. Neighbourhood Community Infrastructure Levy (NCIL) – known locally as the Local Infrastructure Fund (LIF) – is an important part of delivering for local communities and the council are reviewing it to ensure it delivers local priorities.</p> <p>At this stage, a formal decision has not been made on any of the LIF programmes or projects, including those on the Isle of Dogs.</p> <p>If following the wider Capital Programme review, changes are required, a report will need to go through the Council's governance process and be ratified by the Mayor in Cabinet.</p>

<p><b>11.3</b></p>	<p><b>Question from Councillor Musthak Ahmed</b></p>	<p>Can lead member set out the timetable for Council-wide audit which was agreed at full council last summer?</p> <p><b>Response</b></p> <p>Following the appointment of the Interim Chief executive on March 1st, 2023, the following progress has been made:</p> <ul style="list-style-type: none"> <li>• The diagnostic review the Councillor refers to was commissioned by Full Council in July 2022, to address a wide range of challenges and performance issues that had arisen. This was in direct response to the publication of the failings of the Council in the Youth Justice Report published by Her Majesty’s Probationary Service, and the continued failure to deliver the signing off of the Council’s outstanding six years of accounts.</li> <li>• The diagnostic review was called for to ensure that the Council is best placed to identify and address failings such as this, while preparing the foundations for improvement in performance and delivery across the Councils directorates and services.</li> </ul> <p>The diagnostic review will comprise a number of elements, namely:</p> <ol style="list-style-type: none"> <li>1. Following several meetings between the Interim CEO and the Local Government Association (LGA), they have confirmed acceptance of an invitation to undertake a Corporate Peer Review. This will address a wide range of issues including governance, arrangements for partnership working, and performance management. The review will commence in <b>July 2023</b>.</li> <li>2. The LGA have also confirmed acceptance of an invitation from the Interim Chief Executive to undertake a Housing Management Peer Review. It is anticipated that the review will commence in <b>August/September 2023</b></li> <li>3. Following on from the Mayor’s calls for improvement in the delivery of waste and cleansing services in the Borough – culminating in the declaration of a Waste Emergency at November Full Council 2022, the LGA have also confirmed acceptance of an invitation to undertake a waste management and cleansing Peer Review. The review will commence in <b>September 2023</b>.</li> </ol>
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11.4	<p><b>Question from Councillor Sabina Akhtar</b></p>	<p>I understand Capitol funding has been removed from the Oaklands redevelopment. Can the Lead Member explain his rational for the removal of this vital funding?</p> <p><b>Response</b></p> <p>Funding for the Oaklands scheme has been paused following a review of the capital programme which seeks to ensure the programme as a whole is reflective of the Mayor's priorities.</p> <p>However there has been agreement to proceed with Health and Safety works to the school playground, with planned delivery scheduled for September 2023. The paused scheme will be subject to regular review in line with available council expenditure and priorities and the school and members will be kept informed as soon as a decision is made on the way forward.</p>
11.5	<p><b>Question from Councillor Saif Uddin Khaled</b></p>	<p>Could the lead member provide an update on the ongoing work being undertaken by the Interim CEO as outlined at the Budget Full Council?</p> <p><b>Response</b></p> <p>The Interim Chief Executive has met with various partners and has initiated discussions with the Borough Commander, agreeing a framework for progressing a wide range of community safety issues, in part considered by a recent meeting of the Overview and Scrutiny Committee. In the coming weeks meeting will take place with representatives of THCVS, Queen Mary University, the Canary Wharf Group, the East London Business Alliance, the NHS Trust, the Tower Hamlets Interfaith Forum, and many others. This will strengthen the Council's relationships with key partners and stakeholders.</p>

		<p>The Interim Chief Executive has also met with representatives from the housing sector and joined the project board progressing the insourcing of THH. The project is progressing well.</p> <p>He has chaired a range of internal meetings, including the Corporate Leadership Team (CLT), Performance Improvement Board, Corporate Transition Board, SOMS (a meeting of Statutory officers) and the Senior Leadership Team.</p> <p>Similarly, a meeting was held with representatives from the LGA by the Interim Chief Executive. This served as a precursor to a meeting with the Director General, Local Government, Resilience and Communities at the Department for Levelling Up, Housing and Communities, Catherine Frances.</p> <p>An invitation has also been accepted by the Interim Chief Executive from the Chief Executives of several London local authorities, to meet with them to discuss common challenges and issues.</p> <p>Housing and waste management are two areas that will benefit from agreed Peer reviews by external and experienced local government professionals. Arrangements have also been confirmed for the Corporate Peer Review that will take place in June 2023.</p> <p>Initial meetings have also taken place between the Interim Chief Executive and Corporate Directors, identifying targets moving forward.</p>
<p><b>11.6</b></p>	<p><b>Question from Councillor Sirajul Islam</b></p>	<p>I understand the new Mayor's Office is currently undergoing construction work in our New Town Hall here in Whitechapel which is significantly larger than originally planned.</p> <p>Can the Mayor tell me what is the cost of creating this larger office space?</p> <p><b>Response</b></p>

Work is ongoing to complete the new Town Hall, and most staff have now moved into the building.

As part of this work there is naturally an ongoing review about the utilisation of space within the building to best suit our needs.

There have been a number of requests for changes to arrangements and these are under review and currently undergoing feasibility analysis.

*Further information/briefing*

High-level costings are available for *some* of the changes requested across the building – see table below – of which a budget of £450k has been agreed.

<i>Additional works to NTH</i>	<i>Budget estimates</i>
<i>Mayor's Office to 2<sup>nd</sup> floor mezzanine</i>	<i>£200k</i>
<i>Additional kitchenette 2<sup>nd</sup> floor</i>	<i>£25k</i>
<i>New Prayer/ablution space on ground floor</i>	<i>£48k</i>
<i>Replacement Council Chamber Chairs</i>	<i>£ 64k</i>
<i>New meeting room table for Mayor's office &amp; 30 chairs</i>	<i>£ 50k</i>
<i>Power &amp; lighting changes to 2<sup>nd</sup> floor</i>	<i>£13k</i>
<i>Contingency for design and estimates</i>	<i>£50k</i>
<i>TOTAL</i>	<i>£450,000</i>

*Of this budget, the cost to date spent is £64k on the new Council Chamber chairs and £24k on the Mayor's meeting room chairs.*

		<p><i>The budget remaining is therefore £362,000, however there has been a further round of change requests that will impact the above, and these are under review and undergoing feasibility analysis. The full extent of works and cost have not yet been determined.</i></p>
<p><b>11.7</b></p>	<p><b>Question from Councillor Bellal Uddin</b></p>	<p>The Mayor pledged to address the shortage of affordable housing in the borough. Can the Mayor or lead member set out his delivery plan with numbers?</p> <p><b>Response</b></p> <p>The three-year HRA new homes programme for 2023-2026 has an approved budget of <b>£464.084m</b> for schemes at various stages within the development process which will deliver <b>1,075</b> new homes (including 235 market homes) and funded by GLA grant, RTB receipts (either directly held or recycled through the GLA), s106 contributions, HRA capital receipts and prudential borrowing.</p> <p>There are currently <b>375</b> new council homes currently under construction on 18 council-owned sites, <b>191</b> are due to be completed in 2023, with a further <b>90</b> to be completed in 2024 and <b>94</b> to be completed in 2025. In addition, <b>9</b> recently completed 3 and 4 bedroom homes in Royal Mint Street, being purchased from a developer, will be available for letting to families in housing need in mid-2023.</p> <p>Planning consent has been granted for <b>456</b> new homes, including 412 homes as part of the HAP estate regeneration. <b>44</b> new council homes with planning consent are due to be completed by March 2025. Planning applications have been submitted for <b>28</b> new council homes and a further 173 homes are in community engagement stage of design development.</p> <p>A pipeline of potential developments to deliver at least 500 additional homes on council-owned land is being established to enable new schemes to be brought forward once funding has been identified or an alternative delivery route agreed.</p> <p>The supply of genuinely affordable homes in Tower Hamlets is being increased by housing association developments, affordable homes delivered through s106 agreements and other initiatives such as the council's buy-back programme, all of which will contribute to the ambitious target set by the Mayor to deliver 4,000 homes for social rent in the next four years.</p>

<p><b>11.8</b></p>	<p><b>Question from Councillor Amy Lee</b></p>	<p>Can the Mayor outline how he is holding Homecare providers to account, to ensure they are providing high quality care to vulnerable residents, as well as providing value for money for the council?</p> <p><b>Response</b></p> <p>All commissioned homecare providers are closely monitored through both face to face and online contract monitoring meetings. Providers submit monthly contract monitoring data on their performance and quality. In addition, the Commissioning team undertake quarterly monitoring of a random sample of people receiving homecare services to assess their satisfaction with the service. This survey includes questions about how safe and well supported they feel, and any issues identified are addressed. The results show that we have a consistent high level of satisfaction amongst those surveyed and this has exceeded the 70% target for the last three quarters of the current financial year (2022-23). Healthwatch Tower Hamlets also act as an independent check on the quality of homecare provision in the Borough and we regularly engage with them for feedback on health and care services.</p>
<p><b>11.9</b></p>	<p><b>Question from Councillor Wahid Ali</b></p>	<p>The Mayor of London recently announced universal free school meals for Primary School children across London. Can the lead member tell us when this will be implemented, and how much it could save the council as it already provides this service?</p> <p><b>Response</b></p> <p><i>We are proud to say that Tower Hamlets has been providing Universal Free School Meals for all Primary Schools for a considerable number of years since 2014. We will have no work to do to implement this as long-established processes are already in place with all Primary Children currently able to access a daily free school meal.</i></p> <p><i>We have yet to receive the proposed funding from the Mayor of London, however currently the cost to the Council is budgeted at £3m per financial year and we could expect to save up to that sum, over the two financial years that would fall in the Academic year 2023/24. Noting that the commitment from the Mayor of London is for one year only.</i></p>

<p><b>11.10</b></p>	<p><b>Question from Councillor Asma Islam</b></p>	<p>Demand for housing means private landlords and letting agents are raising rents with impunity, putting people at risk of being priced out of their homes.</p> <p>Can the Lead Member detail what he is doing to protect private renters from these rent increases and help residents stay in their homes?</p> <p><b>Response</b></p> <p>The council is working with tenants who are unable to afford paying their rents by maximising their incomes (predominantly via benefits which they can claim) to enable them to pay rents, including DHP if eligible.</p> <p>Additional housing options have also included getting tenants into employment to increase incomes.</p> <p>In addition to this, when tenants approach Housing Options where their landlords are requesting rental increases, the service will intervene to negotiate with the landlord and can assist with incentive payments to secure tenancies for a longer period. If these actions do not help to support a family/individual in their privately rented home, the council will work with them to try and secure alternative accommodation in the form of private rented sector or other accommodation.</p> <p>As well as the above, the Housing Options Service work with our partners such as voluntary sector (Law Centres) so they can advise tenants to set up payment plans early on to avoid homelessness.</p>
<p><b>11.11</b></p>	<p><b>Question from Councillor Kamrul Hussain</b></p>	<p>Can the lead member provide feedback on the consultation results in relation to Tower Hamlets Homes coming inhouse?</p> <p><b>Response</b></p> <p>The council conducted a consultation on the future of services for people living in council homes between 24 October and 18 December 2022, delivering on the Mayor’s manifesto commitment.</p>



		<p>There was a high response rate to the survey with 12% of residents of council homes participating.</p> <p>86.21% of those who participated in the survey agreed that housing management services should be brought back in house.</p> <p>1,444 people are interested in being further involved in the future of services.</p> <p>Over 150 people provided qualitative feedback via drop-in sessions, webinars, emails and on paper.</p> <p>People who provided qualitative feedback were generally supportive of the council's proposals and provided comments and suggestions on what is important in services in the future, resident engagement, the transition period and how services are now.</p> <p>Tower Hamlets Homes (THH) board members and Tenants and Resident Association (TRA) members also provided feedback, suggestions, and comments in addition to those of residents.</p> <p>Based on the consultation, on 22 February a decision was taken in Cabinet to bring housing management services back in-house.</p> <p>The consultation summary report can be found at <a href="http://www.towerhamlets.gov.uk/talkhousing">www.towerhamlets.gov.uk/talkhousing</a>. A full report was appended to the Cabinet report.</p>
<p><b>11.12</b></p>	<p><b>Question from Councillor Marc Francis</b></p>	<p>Can the Mayor or Cabinet Member set out the actions that have been taken since May 2022 to revitalise Roman Road market and businesses on the high street in Bow?</p> <p><b>Response</b></p> <p>Since 2019, the High Streets team have worked in collaboration with local traders, businesses, community groups and local residents to develop proposals to improve Globe Town (Roman Road West) high street and Globe Town market square. Activities to date include: shopfront improvement grants, market square refurbishment, mural to celebrate local histories and reopening of a Network Rail viaduct to connect QMUL 15,000 staff and students to Globe Town via Meath Gardens.</p> <p><u>Specific actions since May 2022 include:</u></p>

		<ul style="list-style-type: none"> <li>• April – June 2022: The High Streets Team worked with Highways to reduce the Tender costs for the refurbishment of the market square to ensure best value for money.</li> <li>• October - December 2022: shopfront improvements completed on Roman Road, which supported five high street businesses plus one vacant council unit. The designs were developed in partnership with the businesses and included new shutters, signage, lighting, vinyl and awnings.</li> <li>• October 2022: Site works to the market square commenced. The design incorporates the aspiration of traders, businesses, community groups and local residents, and will deliver: planting of native mature, semi-mature and fruit trees, low level planting, seating, more bike hoops and lighting with traders integrated power supply. Once the works are complete (estimated end of April '23), parking provisions will change and there will be off street parking provided for traders', to enable the public space to be car free. The improvements will make the square more appealing for our local communities to shop, sit, meet and play, whilst also revitalising the market, by attracting a new customer base and new traders to trade on the square.</li> <li>• March 2023: We are working with a local community group on the low level planting design, and are planning to host a planting event to relaunch the market square in Spring 2023.</li> </ul> <p>In addition to the above, the following specific activities to support market traders operating on Globe Town Market Sq have been undertaken, these include:</p> <ul style="list-style-type: none"> <li>• Business support and enterprise: a successful training programme and traders handbook have been produced. The training was recorded, modules for further training are being created from those recordings. Traders are now able to complete these at their leisure.</li> <li>• Commodities: The market commodity list has been reviewed and updated to make the different clothing lines clearer.</li> <li>• Marketing: a successful project for taking all of our markets online in 2023 has been undertaken, funding is being sought to extend and expand this work.</li> <li>• Operations: Market traders have been enabled to use the Idea Store toilet facilities to improve working conditions on the market.</li> </ul> <p>The Mayor and the Cabinet Member for Jobs, Skills and Growth are currently reviewing options for supporting high streets and retail businesses across the borough (including Roman Road).</p>
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<p><b>11.13</b></p>	<p><b>Question from Councillor Ahmodul Kabir</b></p>	<p>Could the lead member update Council on additional measures the Council has put in place to help residents in the Borough with the Cost-of-Living crisis?</p> <p><b>Response</b></p> <p>As a priority both of the mayor’s manifesto and the council’s strategic plan, tackling the cost of living crisis has been a focal point of LBTH’s work supporting low income residents and tackling poverty in the borough. This has meant the delivery of a range of initiatives that were worth more than £6m last year, including a million pounds worth of payments over the summer holidays to low income families, and direct payments to more than 31,500 residents in groups identified as being placed most at risk by the impacts of the crisis.</p> <p>Our work to mitigate the effects of this crisis is ongoing, with our cost of living payment scheme already extended to recipients of housing benefit who have not received other payments on top of our established support for vulnerable residents across all age groups in the borough. In addition we are also rolling out payments to low income residents who have high energy-use medical equipment in their homes so that those who need to use more energy for their health are supported. Coming tranches will provide support for care leavers and young carers, as well as children in households where adults have no recourse to public funds, and families seeking to settle in the borough after claiming refugee status.</p> <p>On top of this, more money will be put into our Resident Support Scheme, which continues to provide a pathway to support for those in financial crisis, or at risk of being in financial crisis.</p> <p>This follows a range of support that has been in place since the start of the Cost of Living crisis. Almost £2 million of funding was provided to households with children who have benefits eligibility for free school meals before the Christmas holidays, as well as generous contributions from staff and a local charity to organisations supporting households with food. We also opened warm hubs in some of our buildings, and continue to deliver these after extending the programme past February.</p> <p>This work continues alongside projects designed to tackle poverty in the medium and the long term – including the FOOD Store programme, the Council’s food hub, the Holiday Activities and Food programme, the income maximisation work of the LBTH outreach team, and the ongoing expansion of universal free school meals to all secondary school aged children.</p>
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<p><b>11.14</b></p>	<p><b>Question from Councillor James King</b></p>	<p>Can the Mayor provide an update on the actions undertaken as a result of his meeting in November last year with residents of Malting &amp; Brewster Houses regarding the structural works in those blocks?</p> <p><b>Response</b></p> <p>Tower Hamlets Homes (THH) attended a meeting on the 3<sup>rd</sup> November 2022 with the Mayor and residents to address the concerns and questions concerning the structural strengthening project for Brewster and Malting House(s).</p> <p>The Mayor asked THH to respond to the following requests and concerns raised at the meeting.</p> <ul style="list-style-type: none"> <li>• Residents to be sent itemised invoices by THH</li> <li>• Residents to be given written assurance that they won't pay for CCTV in the period it has been out of operation</li> <li>• Temporary CCTV measures to be put in place as soon as possible</li> <li>• THH to ensure that officers are more responsive and open with residents</li> <li>• THH to provide the mayor with clear, updated information on when the work will be completed</li> </ul> <p><b>Leaseholders' Charges</b> - THH carried out a full evaluation of the charges sent to residents for work completed up to 31<sup>st</sup> March 2022. A re-evaluation took place which resulted in the service charges being reduced by an average credit of some £16k for the period. Leaseholders received a comprehensive breakdown of the costs and works for the last financial year.</p> <p><b>CCTV Charges</b> - THH reviewed the cost for CCTV and concierge services in light of concerns that no CCTV has been in place since February 2022. It was proposed to reduce the charge for the concierge service by 10% until the temporary CCTV was installed on January 12<sup>th</sup> 2023. No charges for specifically CCTV are to be processed for the period of time where there was no CCTV.</p> <p><b>Communication for Residents</b> - Concerns were raised that there was insufficient site presence and officers were not available to update residents or answer questions on the project. Though there is a dedicated Resident Surgery open every Tuesday for residents' concerns, take up of this facility has been low, with only one or two residents having attended. THH staff are on site throughout the working week, residents have an open office for any questions or concerns.</p>

		<p>Officers are to attend future TRA meetings to update and answer concerns of residents.</p> <p><b>Project Completion</b> - There have been delays in agreeing specification and obligations to complete the signing of engineering consultant contract and the main contract with principal contractor since May 2022. The contracts have now been signed on the 13<sup>th</sup> of January 2023 and the steel has been ordered. A revised programme is to be relayed to all stakeholders, subject to confirmation on the lead time for the steel. Once THH confirm revised programme the project was a 2 year project and it is anticipated that the project will be completed April 2025.</p>
11.15	<p><b>Question from Councillor Abdul Mannan</b></p>	<p>Can the lead member provide an update of where the Council is with the Liveable Streets consultation?</p> <p><b>Response</b></p> <p>The council has received thousands of responses to the three consultations which ran earlier this year. Responses have been collated and officers are analysing the significant number of results to inform consultation outcome reports for each consultation, which will form an important part of the decision-making process.</p>
11.16	<p><b>Question from Councillor Amina Ali</b></p>	<p>As you will know, it was LGBT+ History Month in February – a time to celebrate the vital contributions the LGBT+ community has had on Tower Hamlets society and to promote equality and diversity for the benefit of the public. Unfortunately, there is the worrying trend of rising hate crime across the borough that we do need to address - what measures is the Lead Member for Community Safety putting in place to ensure the Council protects our LGBT+ LGBT community in Tower Hamlets?</p> <p><b>Response</b></p> <p>Tackling inequalities, including LGBT+ inequalities and hate crime is a priority within the Councils Strategic Plan and across the Partnership.</p> <p>The Council's dedicated Equalities Team commission the third sector to deliver LGBT + History Month activities through a community network: East London Out Project (ELOP), to engage LGBT+ residents in service design and delivery.</p>

	<p>This Community Network has worked with Positive East to engage the Met Police in responding to the lack of confidence the LGBT+ community has with reporting to the police.</p> <p>A range of information has been provided to the Met Police Service about community needs and to help them map community venues in the borough. This work has included cross border partnerships with other LGBT organisations right across East London.</p> <p>The Network has successfully raised awareness of hate crime and has supported victims of harassment and hate crime - linking people to services.</p> <p>The Network engaged in the Tower Hamlets Peace Walk on Wednesday 12th October which brought together marginalised communities to stand up to all forms of hate crime in the borough to mark National Hate Crime Awareness Week 8 - 15th October 2022.</p> <p>The Council's dedicated Hate Crime Team works in close partnership with the Met Police Service (MPS) to ensure that those who report LGBT + hate are offered support and are referred to specialist LGBT+ support groups.</p> <p>A monthly Hate Incident Panel operates to ensure that robust police action is taken against identified perpetrators and effective support is given to protect and support all victims of hate crime.</p> <p>Tower Hamlets is one of the only boroughs in London that has a dedicated panel to ensure support &amp; protection for victims of hate crime.</p> <p>Concerns relating to an increase in LGBT+ hate crimes can be raised at the Tower Hamlets No Place for Hate Forum. This forum overseen by the Community Safety Partnership works with the LGBT Community Forum and East London Out Project (ELOP) who provide services to LGBT+ Communities.</p> <p>The new Town Hall has been flying the LGBT+ Pride Flag continuously throughout LGBT+ History Month to demonstrate the Council's commitment to ensuring that all communities in the borough feel safe and welcomed.</p>
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<p><b>11.17</b></p>	<p><b>Question from Councillor Harun Main</b></p>	<p>One of the Mayor's central manifesto pledges was reinvesting in policing and tackling ASB, can he or the lead member provide an update on this?</p> <p><b>Response</b></p> <p>The Council's budget for 2023/24 includes £4.4m to tackle crime and ASB.</p> <p>This will ensure 22 new police officers and 40 new tower hamlets enforcement officers are recruited.</p> <p>This will significantly enhance the existing uniformed resources within the Borough.</p> <p>Our aim is to provide a better service to residents, improve feelings of safety, improve visibility and deterrence and tackle those committing crimes and ASB in the Borough.</p> <p>This additional resource will improve the effectiveness of the current multi-agency approach that has already contributed to a 45% reduction in ASB this financial year compared to 2021.</p> <p>More offenders will be identified and brought to justice, more victims will be supported and crimes and ASB will be prevented from occurring due</p>

		<p>to the deterrent effect that our uniformed officers will have on potential offenders.</p> <p>We want this visible presence within the community to tackle and deter ASB and crime, but also to increase residents' satisfaction in the police and the community safety partnership's response to their concerns.</p> <p>This investment in tackling crime will contribute to the achievement of the Mayor's ambition to be out of the top 10 high crime boroughs in London.</p>
11.18	<p><b>Question from Councillor Rebekah Sultana</b></p>	<p>I understand that LIF funding is being dropped from vital redevelopment projects, including Frank Dobson Square in my ward. Can the Mayor outline how his administration will be improving Frank Dobson Square now that they have removed the plans put in place by the previous Labour administration?</p> <p><b>Response</b></p> <p>The council is currently reviewing how it uses available funding to best deliver infrastructure, housing and other improvements to benefit local people and support delivery of the Strategic Plan. Neighbourhood Community Infrastructure Levy (NCIL) - known locally as the Local Infrastructure Fund (LIF) – is an important part of delivering for local communities and the council are reviewing it to ensure it delivers local priorities.</p> <p>At this stage, a formal decision has not been made on any of the LIF programmes or projects, including Frank Dobson Square. If following the wider Capital Programme review, changes are required, a report will need to go through the Council's governance process and be ratified by the Mayor in Cabinet.</p>
11.19	<p><b>Question from Councillor Ana Miah</b></p>	<p>Can the lead member explain what Mayor Rahman's Administration is doing to ensure Tower Hamlets becomes a greener Borough?</p> <p><b>Response</b></p> <p>On Thursday 24th Feb an event was organised to launch Mayor's Advisory Board for Climate Change as part of vision for cleaner, greener Tower Hamlets. A pamphlet was also produced and distributed</p>



		<p>at the event which outlined the vision for Cleaner Greener future for Tower Hamlets which can be found on the website.</p> <p><a href="https://www.towerhamlets.gov.uk/Documents/Climate/CleanerGreener-Leaflet-Accessibile.pdf">https://www.towerhamlets.gov.uk/Documents/Climate/CleanerGreener-Leaflet-Accessibile.pdf</a>.</p> <p>The Advisory Board for Climate Change will work closely with the Net Zero Carbon Partnership Action Plan which aims to achieve net zero carbon across the borough by 2045.</p> <p>Alongside this Advisory Board, plans for a cleaner borough and keeping the borough moving were also announced.</p>
11.20	<p><b>Question from Councillor Sabina Khan</b></p>	<p>Our residents have been concerned about the lack of progress on bulk waste collection across the borough. Can the Lead Member provide an update on when our residents will see any improvement on this important issue?</p> <p><b>Response</b></p> <p>We increased the number of vehicles collecting bulky waste from three to five following budget growth for 2022/23. 3 vehicles are integrated via Whitespace with “jobs” being booked through online forms via firm step. The other two have work manually allocated by the manager responsible.</p> <p>Regarding the councillor’s own ward, we are also making changes to recycling collections in the Bow/Mile End area as part of our ongoing efforts to improve services across the borough. We are adjusting collection days and instituting a more robust monitoring system for rounds that we have concerns with. Managers are also working closely with crews to support them to fulfil their duties in this area.</p>
11.21	<p><b>Question from Councillor Leelu Ahmed</b></p>	<p>The previous Labour administration did a lot of vital and good work to address fire safety across the borough for the protection of our residents.</p> <p>Can the Lead Member detail how the administration is building on this good work?</p> <p><b>Response</b></p>

		<p>We are delivering a range of actions in this area which will be enhanced due to additional funding from the government to increase our enforcement activities and support staffing resources in this area.</p> <p>Additional technical staff are being recruited now.</p> <p>The website is regularly reviewed and we continue to deal with queries from leaseholders.</p> <p>A new IT system to improve data collection, management, and monitoring to go live at the end June 2023.</p> <p>We continue to work strategically with DLUHC, LFB and GLA to agree and collaborate efforts to make sure dangerous cladding is removed. We hold monthly meetings.</p> <p>We have used our enforcement powers under the Housing Act 2004 and have issued 3 Improvement Notices and 3 notices are drafted and will be issued.</p>
<p><b>11.22</b></p>	<p><b>Question from Councillor Nathalie Bienfait</b></p>	<p>Rising sea levels present a flood risk to Tower Hamlets and the rest of London. What is the administration doing to start to plan to mitigate the risk of flooding for the areas of the borough most at risk?</p> <p><b>Response</b></p> <p>Large parts of Tower Hamlets, including the Isle of Dogs and Lower Lea Valley, are in medium to high risk flood areas (zones 2 and 3a).</p> <p>The Council has key role as a local planning authority to ensure that new development does not increase the risk of flooding and must provide mitigation measures to reduce their impact on flood risk, including enabling the repair and further delivery of flood defences.</p> <p>Tower Hamlets Local Plan has policies to ensure that development is appropriately located and designed, taking account of the nature of the proposed land use and the level of flood risk.</p>

		<p>Most planning applications for major development require a flood risk assessment to be included and for statutory consultation to take place with the Environment Agency.</p> <p><i>The Council carried out a Strategic Flood Risk Assessment (SFRA) in 2017</i></p> <p><u>London Borough of Tower Hamlets SFRA FINAL.pdf</u> (<a href="http://towerhamlets.gov.uk">towerhamlets.gov.uk</a>) which informs the policies in the 2020 adopted Local Plan and other strategic documents including the Surface Water Management Plan, Local Flood Risk management Strategy and guidance for Sustainable Urban Drainage Systems. The council is currently reviewing its Local Plan and alongside that, new and updated evidence (including a SFRA) will inform emerging policies. The work has been commissioned in partnership with the Council's flooding team.</p>
<p><b>11.23</b></p>	<p><b>Question from Councillor Peter Golds</b></p>	<p>With the pausing of the redevelopment of George Green's School on the Isle of Dogs, will the Mayor do his utmost to ensure that Northern and Shell sign the agreement to permit the development of the Westferry School site which has planning consent.</p> <p><b>Response</b></p> <p>Planning permission was granted in May 2016 for the redevelopment of the former Westferry Print Works site, for a mix of housing, retail, commercial and community space and public open space. The planning permission and legal agreement secured part of the site for the future development of a secondary school.</p> <p>It is understood that the site owners, Northern and Shell, are in the process of concluding an agreement to lease the school site land to the government Department for Education (DfE).</p>